

## **MEDIATION INITIATIVE**

Mediation Initiative is a boutique Mediation Service Provider which aims to provide world-class Mediation services to those who want to benefit from the process of Mediation. We are based in Mumbai, India.

The Mediators empanelled with the Mediation Initiative are trained in Mediation and have a vast experience in dispute resolution in various fields. Through Mediation Initiative, you can expect a world-class experience and peace of mind that the focus is on you and your dispute and its satisfactory resolution. Mediation Initiative provides the necessary guidance to develop unique solutions for overcoming unique hurdles in disputes.

### WHAT IS MEDIATION?

Mediation is a form of voluntary alternate dispute resolution mechanism, wherein, the parties try to arrive at a resolution of the dispute with the help of a third impartial and neutral person who does not have the authority to impose a decision on either of the parties. Through Mediation, parties try to reach an agreement wherein both parties are happy with the end result and continue their relationship in the future. The Mediator plays the role of a guide and helps manage the conversation between the disputing parties to ensure a constructive process of resolution. The end result of a successful Mediation is usually a written agreement between the disputing parties.

## WHY MEDIATION?

In Mediation, there is no judge, no court, no judgement or order and the parties are in control of the outcome. Mediation does not get entangled in procedural complications and the resulting delays. It is fast, economical and convenient.

## **SERVICES**

#### 1. Family Mediation

Family Mediation consists of matrimonial disputes, inheritance disputes, financial settlements, co-parenting of children, unmarried couples who are separating and communication between parents and children.

#### 2. Civil & Commercial Mediation

This area of Mediation has the widest scope including start-up founder disputes, dissolution of partnership firms, Division of Intellectual Property, contractual disputes, family business disputes, disputes over monetary transactions, et cetera.

#### 3. Workplace Mediation

In this area of Mediation, the dispute resolution takes place in the workplace setting where disputes may arise between 2 or more co-workers, a manager and a subordinate, an employer and an employee or even interdepartmental disputes. Resolution of these disputes is crucial to the success and smooth functioning of the operations of any institution by creating a happy and healthy workplace.

#### 4. Healthcare Mediation

A doctor – patient relationship can unfortunately go sour at times and can lead to severe distress for the doctor, the patient and even the healthcare institution like hospitals. These disputes can be delicate and charged with emotion and it is necessary to resolve them with the utmost care and understanding.

#### **5. Community Mediation**

Communities are formed of myriad elements. They can be clubs, housing societies, groups, associations, et cetera. The dynamics in these communities are unique as the resolution of these disputes is essential to the continuance of these communities and therefore, these disputes need to be approached accordingly. Mediation Initiative helps resolve these disputes amicably through Mediation.

#### **6. Online Mediation (Online Dispute Resolution-ODR)**

Online Dispute Resolution (ODR) is a godsend that technology has enabled us to have in today's fast paced world. We don't have time and time is money. Any disputes or conflicts take away from us the opportunity to have a happy and productive life. In order to help those who value time, Mediation Initiative offers the option of Online Mediation, where all the above listed forms of Mediation processes are conducted completely online, which is effective, flexible and convenient for all.

## **MEDIATION:**

# SAVE TIME SAVE MONEY OPTIMISE YOUR HUMAN CAPITAL

М	Mindset
Е	Empathy
D	Discretion
1	Information
А	Assumptions
Т	Techniques
1	Inquire
0	Observation
N	Negotiation

**UPCOMING TRAINING: 'Communication in Mediation'** 

## Mission

To be a force for enabling sustainable and long-lasting peaceful resolutions to disputes whether they are family disputes, commercial disputes, or workplace disputes, to ensure harmony and growth.

## Let us help you with a free consultation to determine your needs for Mediation.



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Alternatively, you can reach us at:

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